

Keynote Speaker: Ira SenGupta  
*Overcoming Barriers, Building  
Bridges: Utilizing Cultural  
Competence for Optimal EOL Care*

*Working Effectively with Interpreters*

**Ira SenGupta**, Cross Cultural Health Care Program's Executive Director and former Director of Cultural Competency Programs, has developed and conducted over 3,000 hours of cultural competency trainings locally and nationally in the past year alone. In 2009 she provided extensive trainings for nurses, social workers and CNAs working in Hospice and Palliative Care at Evergreen Hospital and Medical Center.

She serves on the national advisory board for the Diversity RX conference series and on the Board of the International Medical Interpreters Association (IMIA).

Luncheon Speaker: Gloria Burgess  
*Celebrating our Creativity and  
Diversity*

**Dr. Gloria Burgess**, author, speaker, executive coach, and consultant, is also Founder and Principal of Jazz, Inc., her executive coaching and consulting firm. Gloria has written *Legacy Living* and *Dare to Wear Your Soul on the Outside*, as well as three books of poetry, including *Journey of the Rose* and *The Open Door*.

Gloria holds a PhD in Performance Studies and an MBA in Organizational Behavior and Information Systems from the University of Southern California. She also has an MA in Applied Behavioral Science from the Leadership Institute at Bastyr University, and an MA in Speech Communication and Theater from the University of Michigan.

Keynote Speaker: John Pham, DO  
*Understanding Death & Dying in the  
Asian Community*

**Dr. John Pham** is a Board Certified Family Practice Physician in Portland, OR. He is a frequent presenter on issues of diversity in the Asian community. He is an energetic and engaging speaker. Workshop attendees leave with practical tools to implement into their patient care.

# Overcoming Barriers, Building Bridges

## **DIVERSITY WORKSHOP**

**Co-sponsored by Washington State Hospice & Palliative  
Care Organization & End of Life Consensus Coalition**

**Friday, May 7, 2010**

8:30 a.m. - 4:30 p.m.

**Tukwila Community Center**

12424 42<sup>nd</sup> Ave. S., Tukwila

- Registration Fee: \$150, includes morning coffee, lunch, CEs
- 6.0 CEs for RN, SW, and MD/DO
- Registration at [www.wshpco.org](http://www.wshpco.org)

### **CONTINUING EDUCATION**

**Registered Nurses:** WSHPCO is an approved provider of continuing nursing education by the Washington State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

**Social Workers:** This workshop has been approved 6 CEUs by the Washington Chapter, National Association of Social Workers (NASW) for Licensed Social Workers, Licensed Marriage & Family Therapists and Licensed Mental Health Counselors. Provider number is #1975-153.

**Physicians:** Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

**OVERCOMING BARRIERS, BUILDING BRIDGES**

**Diversity Workshop**

Tukwila Community Center

12424 42nd Ave. S

Tukwila, WA 98168

☪☪ **Friday, May 7, 2010, 8:30 a.m. – 4:30 p.m.** ☪☪

Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Job Title \_\_\_\_\_ Discipline (MD, RN, etc.) \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Attendee Email \_\_\_\_\_

Check here if you do not wish to be included in the attendee list distributed at the workshop.

Please check if applicable:  Vegetarian Meals  Vegan Meals  Other: \_\_\_\_\_

Deadline for registration is April 16, 2010 based upon space availability. Seating is limited. \$50 late fee for registrations after Apr. 16, 2010. *NO refunds will be given for cancellations received after April 16, 2010 or for 'no shows'. Substitutions are welcome.*

**FEES: (per person)** \_\_\_\_\_ \$150

*Fees include morning coffee, breaks, lunch and Continuing Education credits.*

Payment:  AMEX  MasterCard  Visa  Check enclosed

Exact name on card: \_\_\_\_\_

Address Where Credit Card Bill Received: \_\_\_\_\_

Billing Address -City, State, Zip: \_\_\_\_\_

Card number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Card ID number (back of card): \_\_\_\_\_

Signature: \_\_\_\_\_

**To register, mail or fax your registration form to:**

Anne Koepsell, Executive Director

Washington State Hospice & Palliative Care Organization (WSHPCO)

1911 SW Campus Drive, #316

Federal Way, WA 98023-3739

Phone: 253-661-3739 or 866-661-3739

Fax: 253-661-3584

Please photocopy to register more than one person. Fees are payable by AMEX, MasterCard, VISA, or check. Make checks payable to The Washington State Hospice & Palliative Care Organization. You may also register online at [www.wshpco.org](http://www.wshpco.org). Click on Events Calendar, then select Click Here to Register for this event. Contact Anne Koepsell at [anne@wshpco.org](mailto:anne@wshpco.org) or 253-661-3739 with any questions.